

Chancellor Praises, Challenges School

By Mary Frances Prosser

In his first appearance at a SILS event, new UNC Chancellor James Moeser outlined his goals for the future of the university and recognized the number-one ranked school as "one of the jewels in Carolina's crown."

"The School of Information and Library Science has become a very important part of the fiber and fabric of academia here at UNC," Moeser told the crowd of nearly 100 at Wilson Library's Pleasants Family Assembly Room. He went on to praise SILS' dedication to meeting the demands of today's constantly changing technology.

"Like any good institution," he said, "the School of Information and Library Science is constantly re-tooling itself to respond to the changing needs of its constituents."

Moeser, the keynote speaker at SILS' Alumni Day program, said he is challenging UNC-Chapel Hill to become the number one public university in the nation within 10 years. He further recognized the need for each level of the university to be on top in order to achieve this goal. The former music professor and University of Nebraska chancellor stated that each component

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UNC-CH Chancellor James Moeser addresses the SILS community.

Alumni Association Honors Four During Alumni Day Festivities



Honorees at Alumni Day included (from left) Gillian Debreczeny (seated next to husband Paul), Fred Kilgour and Ed Holley (seated next to wife Bobbi Lee and daughter Amy).

The SILS Alumni Association presented four awards to members of the SILS family on Sept. 29, following Chancellor James Moeser's Alumni Day presentation at Wilson Library. This year's honorees included **Dr. Marshall Keys, Gillian Debreczeny, Fred Kilgour and Dr. Ed Holley.**

Keys (SILS MSLS '77), who was unable to attend the program, was awarded the association's Distinguished Alumnus Award. Keys recently retired from 10 years as executive director of NELINET Inc., the largest library organization in New England. He then founded MDA Consulting, which assists libraries and other information intensive organizations in developing strategic thinking.

Keys served as senior reference librarian at the University of Mississippi from 1977 to 1979, moved to Curry College in Milton, Mass., in 1979, becoming director of the library in 1980 and academic dean in 1986, holding professorial appointments at each institution. In 1989, Keys left

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Commencement Memories

SILS' Class of 2000 was honored during the school's annual spring commencement ceremony in May at Carroll Hall. Turn inside for a review of SILS' graduation activities and a complete list of SILS' newest graduates. **Pages 15 & 16.**

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A Letter from the Dean

Bonds Could Make Big Difference at SILS

Another beautiful fall has arrived in Chapel Hill and we have welcomed a new group of 64 students into our master's programs and 36 students into our undergraduate minor in information systems. We also have a bumper crop of 13 new doctoral students — twice the usual number.

The increase in enrollment in the doctoral program responds to a suggestion in the ALA Committee on Accreditation (COA) report received in January recommending that SILS increase the critical mass of students in



Joanne Gard Marshall

its Ph.D. program. We were also fortunate to have an extraordinary number of fine applicants this year.

A major part of our faculty planning activities this fall has involved looking at the role of research in the school and developing strategies to support excellence in both research and teaching. One of our master's students, Linwood Webster, has done a wonderful job of representing SILS at recruitment fairs at historically minority universities this fall and we thank him for his efforts.

On the UNC campus, it has been a busy fall as well. On Aug. 15, we welcomed our new chancellor, James Moeser, a professor of music who has held senior academic posts at the University of Kansas, Penn State University, the University of South Carolina and, most recently, the University of Nebraska — Lincoln.

Already the chancellor is turning his attention to the bond issue to support higher education in the state of North Carolina. The bond issue will be going to the voters in early November and I urge you to support it in whatever way you can. For many years, there has been a lack of funds to properly renovate buildings and to upgrade facilities in the University of North Carolina system as a whole. Our own Manning Hall suffers from a leaky roof and a basement that floods whenever there are heavy rains.

The bond issue will greatly assist in improving the infrastructure on all the campuses and ensure that future students have the facilities they need for a top quality university education. This is especially

important as enrollments increase in the years ahead.

One of the most rewarding events of the fall was Alumni Day 2000 on Sept. 29. We held a lunch to honor all five associate deans who have served the school over the years; and we were also fortunate to have Chancellor Moeser address members of the SILS community in the afternoon at Wilson Library, the original home of the School of Information and Library Science.

Our associate deans interact with students and faculty on a day-to-day basis and keep the school functioning well on many levels. This allows the dean to attend to a variety of activities both on and off campus. It was a particular pleasure to welcome back our first associate dean, Fred Roper, now dean of the College of Library and Information Science at the University of South Carolina.

At Chapel Hill, we continue to benefit from the contributions of previous associate deans Barbara Moran, Jerry Saye, Helen Tibbo and current associate dean Paul Solomon.

Another highlight of Alumni Day 2000 was the mentorship program organized by the SILS Alumni Association, and the awards the association presented to Professors Ed Holley and Fred Kilgour and recently retired SILS librarian Gillian Debreczeny.

As we look ahead, there are major challenges facing the university system in North

Carolina with increased enrollments and limited resources, as well as continuing changes in our own field of information and library science. I cannot imagine a better place to be working on these issues than here at UNC-CH — the sense of dedication and excitement is strong among the students, faculty, staff and alumni.

Our program continues to graduate the best prepared information and library professionals in the nation and we are committed to maintaining our high standards of education and research. As we move into the campaign during the university's "Carolina First" fundraising effort, you will be hearing from the school. We will need both public and private support to meet the needs of students in the 21st century. I hope you will seriously consider supporting SILS and being part of the success of this great school. □



Manning Hall is just one of many UNC buildings that could benefit from passage of the bond referendum.

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At a special luncheon on Alumni Day, SILS honored (from left) Fred Roper, Barbara Moran, Jerry Saye, Helen Tibbo and Paul Solomon for their work as assistant/associate dean.

School Honors Past, Current Assistant/Associate Deans

At a special luncheon on Sept. 29, SILS paid tribute to faculty members who have served as associate or assistant dean at the school. Honorees included Fred Roper, Barbara Moran, Jerry Saye, Helen Tibbo and current associate dean Paul Solomon.

Dr. Fred W. Roper, dean of the College of Library and Information Science (CLIS) at the University of South Carolina, served as assistant dean at SILS from January 1977 through June 1986. He had been a faculty member at the school since 1971. Roper, who earned his bachelor's and MSLS degrees at UNC-Chapel Hill, earned his Ph.D. at Indiana University. He teaches health sciences librarianship and information resources and services.

Dr. Barbara B. Moran served as assistant dean at SILS from July 1, 1987, through June 30, 1990, when she succeeded Dr. Evelyn Daniel as dean of the school. Moran, who grew up in Roanoke, Ala., earned her bachelor's degree in English literature from Mount Holyoke College in South Hadley, Mass. in 1966 and her master's in librarianship from Emory University in Atlanta in 1973. In 1982, she received a Ph.D. through a cooperative program in higher education and information and library sciences from the State University of New York at Buffalo.

Dr. Jerry D. Saye, a faculty

member at SILS since 1985, served as assistant/associate dean at SILS from 1990-96 under Moran. A native of Sheboygan, Wisc., Saye earned his bachelor's degree in history at Wisconsin State University - Oshkosh and his master's of library science and doctoral degrees at the University of Pittsburgh. He received SILS' Outstanding Teaching Award in 1998, and he received his promotion to full professor on Jan. 1, 2000.

Dr. Helen R. Tibbo, a member of the SILS faculty since 1989, stepped down after four years as assistant/associate dean on June 30, 2000. A member of the SILS faculty since 1989 and associate dean at the school from 1996 until this past July, Tibbo received her bachelor's degree at Bridgewater (Mass.) State College, her master's in library science at Indiana University, and her master's in American studies and Ph.D. in library and information services at the University of Maryland.

Dr. Paul Solomon assumed the administrative responsibilities of associate dean at SILS on July 1, 2000. A member of the SILS faculty since 1991, Solomon earned his bachelor's degree in business administration at Penn State and his MBA at the University of Washington. He later received his MLS and Ph.D. degrees from the University of Maryland. □

Cisco Gift Honors Late Chancellor

Applied Networking Fellowship Established

The School of Information and Library Science (SILS) at the University of North Carolina at Chapel Hill has received a \$120,000 gift from Cisco Systems Inc. and the Cisco Systems Foundation to honor the memory of the university's late chancellor.

The endowed gift establishes the Michael Hooker Graduate Fellowship in Applied Networking, honoring the UNC-Chapel Hill administrator who died of complications stemming from lymphoma in June 1999 at the age of 53. The funds will help pay tuition and other expenses for a graduate student studying the development and management of networked information systems at SILS.

"Networking, while invisible to many Internet users, is responsible for the complicated linking and connectivity that drives the Internet and makes it so useful for so many people," noted Joanne Gard Marshall, dean and professor at SILS. "Michael Hooker understood the importance of our school and he actively pursued avenues to equip us for our special role in defining the future of information and library science education."

As chancellor, Hooker looked for opportunities to forge partnerships with progressive business leaders, and an abiding friendship grew from his discussions with Cisco Senior Vice President Selby Wellman. Both were visionary in their approach to using technology to enhance global information exchange. After Hooker's death, Wellman and Cisco President and CEO John Chambers moved to establish a lasting tribute.

"Michael Hooker had a great vision for education," Wellman said. "His goal for higher education was to produce well-rounded graduates capable of private sector and public sector leadership. I hope in some way his legacy lives on through Cisco's gift that created this graduate fellowship."

Cisco is a worldwide leader in networking for the Internet, supplying products that link local and wide area networks. The company employs more than 32,000 people and sells its products worldwide. □



1998-99 award winner Evelyn Daniel recognizes Barbara Wildemuth at SILS' May ceremony.

Wildemuth Receives School's Outstanding Teaching Award

Associate Professor **Dr. Barbara M. Wildemuth** was presented with SILS' Outstanding Teacher of the Year (1999-2000) award at the school's commencement ceremony in May.

Wildemuth, a member of the SILS faculty since 1988, is the fourth professor at the school to win the annual award, funded by interest from the school's Bicentennial Teaching Award Endowment established in 1995. The award is based on nominations and class evaluations from students, and submissions from faculty members outlining their teaching philosophies. A \$2,500 cash award accompanies the honor.

"We are very fortunate to have Professor Barbara Wildemuth at SILS," noted SILS Dean Joanne Gard Marshall. "Not only is she an

excellent teacher, but she is a highly effective researcher and methodologist. She is a person who balances her research and teaching activities with active service in the community – a great role model for us all."

Wildemuth, recently promoted to full professor (see below), received her bachelor's degree in music education at North Central College in Illinois and her master of library science degree at the University of Illinois at Urbana. She also earned a master of education degree at Rutgers University and a Ph.D. in information studies at Drexel University.

Previous winners of the Outstanding Teaching Award at SILS are Dr. Stephanie Haas (1997), Dr. Jerry Saye (1998) and Dr. Evelyn Daniel (1999). □

Faculty Members Promoted

Dr. Barbara M. Wildemuth (see above) and **Dr. Claudia J. Gollop** received promotions this summer to professor and associate professor respectively.

Gollop, a faculty member at SILS since 1994, received her bachelor's degree in sociology at City College-City University of New York (CUNY), her master's degree in library science at Columbia University and her Ph.D. in library and information science at the University of Pittsburgh. Prior to arriving at SILS, Gollop



Claudia Gollop



Barbara Wildemuth

ing at SILS, Gollop

"Claudia's concern with information needs and services in minority communities and her specialization in health information have both served the school well," noted Dean Joanne Gard Marshall. "Claudia is an excellent team member who contributes to the school in all areas of research, teaching and service." □

Tibbo Named SILS' New McColl Professor

Dr. Helen R. Tibbo, associate professor at SILS, has been named the school's Frances Carroll McColl Professor for 2000-2002.

The McColl Professorship was established in 1995 as the result of a \$250,000 endowed gift from Hugh L. McColl Jr., chairman and chief executive officer of Charlotte-based Bank of America Corporation, to SILS in honor of his mother and sister, both of whom shared the same name. Tibbo follows Drs. William M. Shaw Jr. and Robert M. Losee as recipients of the endowed chair.

"I am delighted that Helen has received this honor," said SILS Dean Joanne Gard Marshall. "She is a

rising research star, whose contributions in archives, electronic records, and reference and information services are already substantive. This award will help her optimize these contributions at an important stage in her career."

The McColl professorship is granted biennially. Part of the award supplements the faculty member's salary; the balance supports research, teaching and service.

Tibbo, a member of the SILS faculty since 1989 and associate dean at the school from 1996 until this past July, received her bachelor's degree at Bridgewater (Mass.) State College, her master's in library science at Indiana University, and her master's in American studies and Ph.D. in library and information services at the University of Maryland.

"Receiving any award is always nice, but I am most appreciative of this one as it is designed to support research, one of my great passions," Tibbo said. "For me, this honor signals a higher commitment to, and focus on my research and publication agendas. I simply cannot express how excited I am about returning to the researcher's life on a larger scale than my administrative duties have allowed." □



Helen Tibbo

What's Happening with Faculty, Staff

Staff News

Undergraduate Student Services Manager **Kirsten Donohoo** left SILS in early September to become a full-time mom to son Kyle Frederick Donohoo, born on Friday, Sept. 22, and weighing in at 8 pounds, 13 ounces and 22 1/2 inches long.

Kimberly Green joined the SILS staff in October as student services assistant. She will work with SILS' undergraduate minors and assist the student services manager as needed. Green is a graduate of Virginia Tech.

Shonita Alford joined the SILS staff as student services/external affairs assistant in early September. A graduate of North Carolina Central University in Durham, Shonita staffs the front desk in the SILS office (100 Manning Hall), assists the directors of communications and development, and helps with student services activities when needed.

New to the SILS Faculty

Dr. Noriko Hara has joined the SILS faculty as a post-doctoral fellow for 2000-2001 and is conducting research on collaboration in the National Science Foundation's Science and Technology Center. She earned her doctoral degree from Indiana University after completing her dissertation, "Social Construction of Knowledge in Professional Communities of Practice: Tales in Courtrooms."

Dr. Michael Nelson has joined the SILS faculty as a post-doctoral fellow for the 2000-2001 academic year. Nelson, who earned his master's degree and Ph.D. in computer science at Old Dominion University, comes to SILS by way of a NASA-sponsored information technology fellowship.

Faculty News

Dr. David Carr's "Cultural Institutions" class met on Saturdays during the fall term. It started out at the Arboretum and the Botanical Garden, then moved to the Ackland Art Museum and on to other cultural centers. ... Carr spoke locally at the Chapel Hill Public Library Gala, to the docents of the Mint

Marchionini Garners Kilgour Prize

Dr. Gary Marchionini, Cary C. Boshamer distinguished professor at SILS, was earlier this year awarded the Frederick G. Kilgour Award for Research in Library and Information Technology.

Sponsored by the Online Computer Library Center (OCLC) and the Library and Information Technology Association (LITA), a division of the American Library Association (ALA), the award was established to honor the achievements of SILS Distinguished Research Professor Frederick G. Kilgour, the founder of OCLC and a seminal figure in library automation.

The aim of the award, first presented in 1998, is to bring attention to "real-world" research relevant to the development of information technologies. The recognized work should show promise of having a positive and substantive impact on any aspect of the publication, storage, retrieval and dissemination of information, or the processes by which information and data is manipulated and managed.

Marchionini was recognized at the ALA's annual conference in Chicago.

"I feel especially honored to receive this award since it was created to recognize the contributions of one of the true pioneers in information science," Marchionini said. "Fred Kilgour is a leader who recognized that technology should be applied in the service of human needs."

The award consisted of a \$2,000 cash prize, an expense-paid trip to the ALA conference and a citation of merit. □



Gary Marchionini

Museum in Charlotte, and to the North Carolina Archivists Association. ... He also spoke in New Jersey at Rutgers at a conference about teaching methods. ... In May, he spoke at the ACLU Annual Meeting in Greensboro and gave a keynote address at Indiana University – South Bend.

In June, **Dr. Evelyn Daniel's** article, "The Plant Information Center," co-authored with Peter White, Jane Greenberg and James Massey, appeared in *First Monday*, a peer-reviewed journal on the Internet. ... In May, she received a Service Award from the North Carolina Special Libraries Association. ... Also in May, she presented "Learning to Teach, Teaching to Learn" at the Swedish Society for Technical Documentation in Malmo, Sweden, and she presented "About PIC – the Plant Information Center" at the Z39.50 and Museums Conference in Gainesville, Fla.

Dr. Jane Greenberg's book, *Metadata and Organizing Educational Resources on the Internet* was recently published by Haworth Press in New York. ... In April, she presented a workshop titled "Metadata Tutorial and Metadata Standards" at the

University of Southern Mississippi. ... In May, she presented "UNC's Plant Information Project" with Evelyn Daniel at the Z39.50 and Museums Conference in Florida.

In June, **Dr. Stephanie Haas** participated in a panel discussion on "The Human Side of Data Dissemination" at the ICES II (International Conference on Establishment Surveys) Conference in Buffalo.

An article by **Dr. Robert Lossee**, titled "When Information Retrieval Measures Agree About the Relative Quality of Document Ratings," appeared in the *Journal of the American Society for Information Science (JASIS)* (Vol 51, No. 9, July 2000).

In late September, **Dr. Gary Marchionini** presented the keynote address at the Netspeed Conference in Calgary, which drew about 450 librarians and trustees from western Canada. He discussed the sharium as an augmentation of library services (slides are available at http://ils.unc.edu/~march/netspeed2000_files/v3_document.htm). ... In June, he

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Dean Awarded Presigious Sewell Award

Dr. Joanne Gard Marshall, dean of the School of Information and Library Science, has been awarded the Winifred Sewell Prize for innovation in information technologies in biomedical and life sciences librarianship. The prize, awarded by the Biomedical and Life Sciences Division of the Special Libraries Association (SLA), recognizes an SLA member who has shown leadership and innovation in the development and/or use of advanced technologies in the organization or dissemination of biomedical and life sciences information.

The prize, and a \$250 award, were presented to Marshall at the SLA's recent annual conference in Philadelphia.

Marshall, dean of SILS since January 1999, came to UNC-Chapel Hill from the University of Toronto, where she served as a professor in the Faculty of Information

Studies. She also served as an adjunct faculty member in the university's Department of Health Administration, its Centre for Health Promotion and its Institute for Human Development, Life-Course and Aging. Marshall has garnered international acclaim for her research in the areas of clinical librarianship and consumer health information services.

The Sewell Prize is named in honor of Winifred Sewell, a past president of the SLA and a leading researcher in the area of chemical and biomedical terminology, especially in online information systems. The SLA's Biomedical and Life Sciences Division encompasses all aspects of the life sciences, both pure and applied. It promotes the exchange of information and ideas about trends and advances in information storage, retrieval and analysis, collection management, and dissemination to support research, education and commercial endeavors. □



SILS Dean Joanne Gard Marshall is congratulated by Winifred Sewell, for whom the award Marshall recieved is named, at the SLA's annual conference in Philadelphia.

What's Happening with Faculty, Staff

Continued from preceding page

presented "Interfaces to Support Customized Views and Manipulation of Statistical Data" at the International Conference on Establishment Surveys (ICES) II in Buffalo.

In March, **Dean Joanne Gard Marshall** and other faculty members and students staffed a booth at the Public Library Association annual meeting in Charlotte. . . . In April, she made a presentation on behalf of the school at the chancellor's budget review hearings. . . . In May, she co-chaired the Medical Library Association annual meeting held in Vancouver, received an honorary life membership from the Canadian Health Libraries Association and attended a Board of Scientific Counselors meeting at the National Library of Medicine. . . . In July, she presented a plenary address at the International Congress in Medical Librarianship in London, England and visited the site of the UNC/Oxford summer school program. . . . In September, she celebrated her 30th wedding anniversary with husband Victor Marshall by hiking in the Canadian Rockies for three days.

Dr. Greg Newby's "Information Security in

Libraries" presentation appears in the *Proceedings of the Information Resources Management Association (IMRA) Annual Conference*, held in May in Anchorage.

Dr. Paul Solomon attended, delivered a paper ("Exploring Structuration in Knowledge Organization: Implications for Managing the Tension Between Stability and Dynamism"), and moderated a session ("Global Users and Uses of Knowledge and Knowledge Organization") at the Sixth International ISKO Conference in July in Toronto.

Dr. Diane Sonnenwald received \$25,000 from Microsoft to support her research. . . . She presented a paper at the Information Seeking in Context Conference held in Gotheberg, Sweden. Co-authors included Barbara Wildemuth, Emily Brassell, Victoria Kindon and Gary Harmon. . . . A refereed video titled "Enabling Distributed Collaborative Science" was accepted for the ACM Computer-Supported Cooperative Work Conference 2000. The eight-minute video highlights the design of the distributed nanoManipulator system that provides a collaborative virtual reality interface to an atomic force microscope. Co-authors included Tom Hudson, Kelly Maglaughlin, Ron Bergquist and Mary Whitton. . . . An article titled "Designing to support collaborative scientific research across

distances: The nanoManipulator environment" will shortly appear in the book *Collaborative Virtual Environments* edited by Churchill, Snowden and Munro, and published by Springer Verlag. Co-authors include Ron Bergquist, Kelly Maglaughlin, Eileen Kupstas Soo and Mary Whitton. . . . A book chapter titled "Collaboration among librarians across national boundaries," will appear in the book *International Librarianship: Cross Border Idea and Information Transfer* edited by Harvey and Carroll and published by Scarecrow Press. Co-authors were Mirja Iivonen and Maria Palma.

Dr. Helen Tibbo and Tim Pyatt introduced a new advanced archival management course during the Spring 2000 semester. . . . In March, Dr. Tibbo attended "Digitization for Cultural Heritage Professionals" workshop at Rice University and the Humanities Advanced Technology and Information Institute at the University of Glasgow, Scotland. In June, she attended the "Moving Theory Into Practice" digital imaging workshop at Cornell University and the SAA Council Meeting in Chicago. . . . In July, she made a presentation at ALA's RBMS (Rare Book and Manuscript Section) concerning archival education, attended the ALA conference and served as past

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Student Explores Mayan Language and Culture

By Mary Frances Prosser

This summer, SILS master's student Jamie Roth traveled to Mexico to study the Yucatec Mayan language and visit the Mayan-speaking region of Meridia. The trip was made possible by a grant from the Duke-UNC program in Latin American Studies.

The grant provided Roth with tuition for summer school as well as \$2,500 for living expenses during the six-week course. The first four weeks were spent in Chapel Hill with an intensive study in the Yucatec Mayan language. The participants then traveled to Meridia, a large city in the Yucatan, to experience first-hand the Mayan culture.

In Meridia, Roth and the other students in the program had classroom instruction in the mornings and were allowed to explore the city in the afternoons.

"They (the citizens of Meridia) thought it was the greatest thing in the world to hear an American speaking Mayan. They started laughing. It was very funny," said Roth.

After a week of classroom study in Meridia, the students then spent the last week in another city called Valladolid. Each day the



SILS student Jamie Roth (left) poses with some new friends outside a library in Xocen, Mexico.

students travelled to a small native village called Xocen, outside of Valladolid.

While in Xocen, a traditional village that still preserves many of the historic customs of

Mayan life, the students spent time with native families to practice their speech and learn about Mayan customs.

Instead of spending time with a family, Roth decided instead to explore the library and interview the librarian, Andres Dzib May. Roth described the library as a small, one-room building that housed 2,500 books, of which only 40 were written in the native language of Mayan.

The reason for the small number of Mayan books is because the library system is controlled nationally and all the books sent to the library are in Spanish because they are issued from Mexico City. Ironically enough, the 40 Mayan books in the library have all been donated by the Institution for Latin American Studies (ILAS).

Although the library is mainly used by children and is very small in comparison to most U.S. libraries, Roth says the Mayan people greatly value their resource.

"Speaking with the Mayan, you get a sense of strong tradition and identity. While older people may not use it, they realize it is important for their survival," said Roth. □

What's Happening with Faculty, Staff

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chair of the Library Research Round Table (LRRT). . . . She served as the principal faculty member for the Western Archives Institute, sponsored by the Society of California Archivists in late July/early August, in Redlands, Calif.. On Aug. 28-Sept. 3, Dr. Tibbo attended SAA; served on council; presented a paper on "Learning about the Virtual Researcher;" and received an award for SILS May 2000 graduate Kristin Martin (see "Alumni News"). . . . During the summer, Dr. Tibbo co-authored a book that is now in production at Libraries Unlimited titled *Electronic Data Archives*.

Dr. Barbara Wildemuth presented "Ethics at the (Virtual) Reference Desk" at SAIL 2000 (Southeast Affiliate of the International Aquatic and Marine Sciences Libraries and Information Centers), in Research Triangle Park on April 7. . . . She published "A Longitudinal Study of Database-assisted Problem Solving" with Charles Friedman, John Keyes and Stephen Downs in *Information Processing & Management*, 36, 445-459 (2000). . . . She co-authored (with Dr. Diane Sonnenwald, Victoria Kindon, Emily Brassell and Gary Harmon) "Influencing Information Horizons? Effects of an Electronic Mentoring Program on Participants' Information Horizons," presented at the Information Seeking in Context (ISIC) 2000 Conference in Sweden in August. □

Chancellor's Challenge

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functioning at its best is what separates a good university from a great university.

At several points in his speech, Moeser emphasized the importance of UNC's efforts to earn the votes of North Carolinians in November for the \$3.1 billion bond referendum to improve capital facilities on UNC and community college campuses.

"The bond dollars would help keep the School of Information and Library Science number one," Moeser said. "I know that there is a great need for expanding programs and the faculty, and that space remains an issue for the school. These are all important, and the bonds would be a critical first step in that direction."

The UNC Board of Governors unanimously elected Moeser as chancellor last April. He began working as chancellor on Aug. 15, succeeding William O. McCoy, the interim chancellor who replaced Michael Hooker after his death from non-Hodgkins lymphoma.

Before coming to UNC, Moeser was the chancellor of the University of Nebraska.

Moeser was formally installed as UNC's ninth chancellor during University Day festivities on Oct. 12. □

Metalab Morphs Into ibiblio, the "Public's Library"

Red Hat Center, a private foundation established to champion the free exchange of ideas, on Sept. 11 announced a five-year collaborative project with the University of North Carolina at Chapel Hill. The project, funded with the center's \$4 million gift to the university, launched a new World Wide Web site called ibiblio (www.ibiblio.org).

Dubbed "The Public's Library" by organizers, ibiblio offers software archives, music archives, large text database projects and special exhibits. The site is dedicated to maintaining the open source philosophy in the development and management of its collections.

Some of the Internet's most respected and most-used software archives reside on ibiblio. Organizers say ibiblio will become the largest collection of freely available and publicly accessible information on the Web.

"ibiblio is a unique community of contributors sharing tricks of the trades across

disciplines," said Paul Jones, clinical professor of information and library science and journalism at UNC-CH. Jones founded ibiblio and MetaLab, an earlier and pioneering Web site based at the university.

"When we at MetaLab came up with the idea for ibiblio, we were intent on keeping a close relation to the open source model in the compilation and sharing of collections. We have compiled items as varied as KGB archives, material from an international chemistry society and Cajun folk music, all for the purpose of sharing information with everyone – hence the title 'the public's library.'"

Bob Young, co-founder of Red Hat Inc. and chairman of Red Hat Center, said the gift to ibiblio is perfectly aligned with the center's goals. "ibiblio holds true to Red Hat Center's mission of advancing and promoting the principles underlying the open source movement – most notably, the free and robust exchange of information and the development

of technology that is both publicly accessible and comprehensible," he said.

Red Hat Center and UNC-CH launched the Web site on Sept. 11 with remarks by Roger McGuinn, a musician formerly with the Byrds who testified before the U.S. Senate Judiciary Committee this summer on musical copyright issues.

Also participating were Young, Jones and UNC-CH Chancellor James Moeser. Attendees saw and heard videos and recordings such as the site's new collection from Goldband records.

Red Hat Center was endowed by Young and Marc Ewing, the founders of Red Hat Inc. in Durham. The center was founded in January to create a framework to apply the open source philosophy to other fields. The center aims to aid in the promotion of open communication between developers, users, public policy leaders and businesses.

The gift to UNC-CH is the center's largest to date. □

\$23,000 TIBCO Extensibility Grant To Fund SILS' E-Business Software

SILS has received a \$23,000 grant from TIBCO Software Inc. to help its students stay on top of the latest developments in e-business software. TIBCO Extensibility is the leading provider of enabling technologies for XML-based infrastructure solutions for e-business.

The grant will provide the top-ranked school with 100 licenses of TIBCO Extensibility's Turbo XML™ – a suite of solutions that include XML Authority™, XML Instance™, and XML Console™ – used for teaching and in the research labs at SILS.

"XML and its associated technologies have clearly emerged as a fundamental technology for network-based information systems today," noted Dr. Bert Dempsey, assistant professor at SILS. "Our graduates take positions that require the mastery of such systems."

"We are delighted to extend our relationship with TIBCO," noted SILS Dean Joanne Gard Marshall. "Creating and managing large XML document collections will be a component of many future jobs for our graduates. This grant gives our students the opportunity to develop even more sophisticated ways of

"Creating and managing large XML document collections will be a component of many future jobs for our graduates."

– Joanne Gard Marshall
SILS Dean

organizing and making effective use of information assets across large-scale organizations."

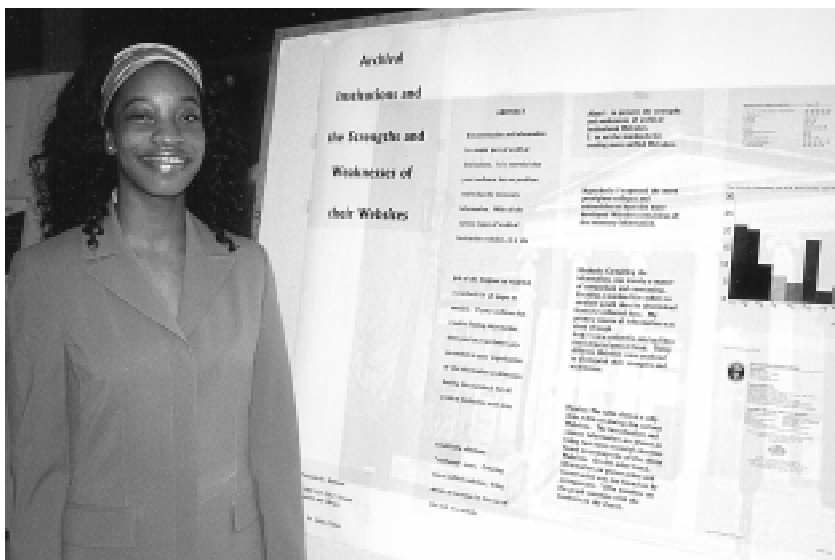
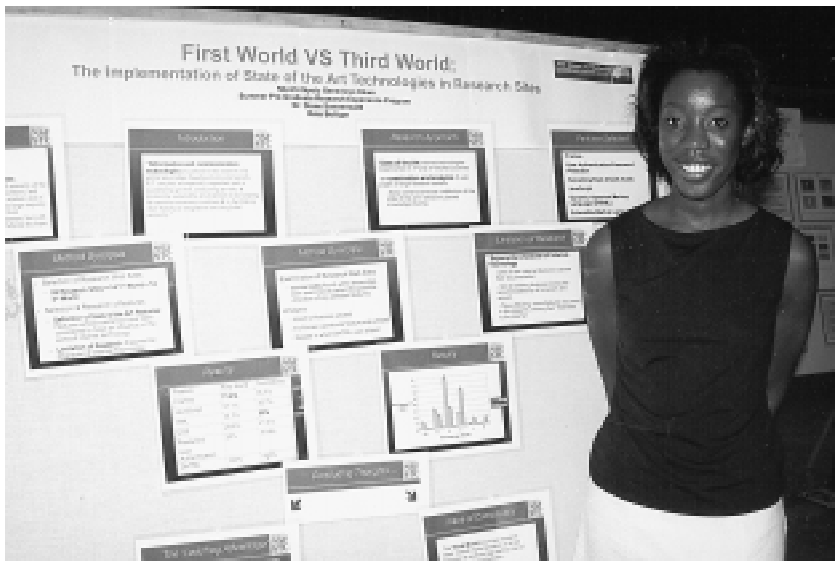
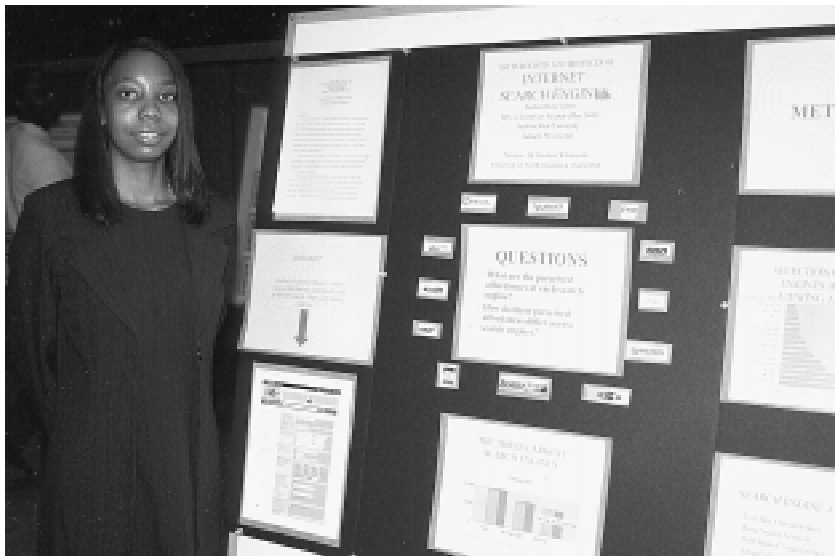
"SILS graduates are at the forefront of how XML technologies will be the backbone of all computer information systems in an Internet-enabled economy," said Reid Conrad, vice president of TIBCO Extensibility products. "We look forward to continuing our relationship with UNC and adding more graduates of the SILS program to our employee roster."

TIBCO has previously provided SILS with student fellowships, and currently employs two of its graduates. Overall, 14 TIBCO Extensibility employees are UNC-Chapel Hill graduates. □

What's Happening with Students

Wei-chin Lan has been selected to receive a Eugene Garfield Doctoral Dissertation Fellowship from Beta Phi Mu in the amount of \$3,000.

Ph.D. students **Sheila Denn** and **Kelly Maglaughlin** have an article titled "World's Fastest Modeling Job, or Information Architecture: What Is It? The Multidisciplinary Adventures of Two Ph.D. Students," in a recent issue of the *Bulletin of the American Society for Information Science* (Volume 26, No. 5 June/July 2000). The two attended the ASIS Summit 2000 on "Defining Information Architecture." The article describes some of the major themes of the summit and "the process they undertook, along with summit organizers and other volunteers, to synthesize a model of information architecture, the feedback about the model and the implications of the model-building exercise for the field." □



Summer at SILS ... (From top) Andrea Carter, Nkechi Ukwu and Tawanda Shannon displayed posters which illustrated their research efforts with SILS faculty members during the summer. The students were participating in UNC's annual SPGRE (Summer Pre-Graduate Research Experience) program. Carter worked with Dr. Barbara Wildemuth, Ukwu worked with Dr. Diane Sonnenwald and Shannon worked with Dr. Helen Tibbo.

Acclaimed Storyteller Coming to UNC

Torrence Will Tell Her Tales At Wilson Library Dec. 2

Acclaimed storyteller Jackie Torrence will appear at Wilson Library at 11 a.m. on Saturday, Dec. 2 in a special program presented by the School of Information and Library Science.

Torrence, a Salisbury, N.C., native whose television shows and videotapes have won Iris and National Education Association awards, is known for captivating audiences with her unbridled enthusiasm and love for crafting and telling tales. Her latest book, *Jackie Tales: The Magic of Creating Stories and the Art of Telling Them*, was published in 1998.

Grounded in her African-American and Appalachian Mountain heritage, Jackie has told her tales across the globe. All of her albums have won Parent's Choice or American Library Association awards. Despite being slowed a bit in recent years by bouts with hypertension, diabetes and congestive heart failure, Torrence, with the aid of her trusty electric wheelchair, continues to give a strong voice to her stories.

"Jackie has had an immense impact on the imaginations of people worldwide," noted SILS professor Dr. Brian Sturm. "Her unique brand of storytelling has enchanted listeners of all ages, and she has been an integral part of the current resurgence of storytelling around the nation."

"Perhaps most importantly," Sturm added, "Jackie embodies multiculturalism in all that she does, blending her identity and culture with those of her stories in a wonderful 'stewpot of souls.'"

Torrence will sign copies of her books and tapes at a reception after the presentation in the lobby of Wilson.

This special appearance by Torrence is sponsored by SILS, in collaboration with several campus and community organizations. There is no charge to attend the presentation, geared toward all age groups, from elementary school students to adults.

For more information about this special storytelling event, contact Dr. Brian Sturm at SILS at (919) 962-7622 or via e-mail at sturm@ils.unc.edu. □

EPA Promotes SILS Alumna to Library Director

SILS graduate **Deborah K. Balsamo** has been promoted to director of the Environmental Protection Agency (EPA) Library in Research Triangle Park.

Balsamo, who earned her master of science in library science degree in December 1997, has worked at the EPA Library since 1998, the past year as assistant director. She replaces Kristen Roland, another SILS graduate, who recently relocated to Maryland.

"Debbie is an outstanding choice for the directorship of the EPA Library," noted SILS Dean Joanne Gard Marshall. "She has shown vision and leadership and has won the respect and admiration of library staff and users alike.



Debbie Balsamo

Her commitment to SILS and the student internship program, and her keen awareness of the information service needs of EPA researchers, were key factors in her appointment."

Balsamo earned her bachelor's degree in liberal studies at Florida Atlantic University in Boca Raton. She currently serves as chair of the N.C. Special Libraries Association Academic Relations Committee, as treasurer of the SILS Alumni Association and as secretary/treasurer of Beta Phi Mu, the library and information science honor society.

"I am excited about being selected to serve as director of this library," Balsamo said. "I look forward to building upon the EPA internship program and to continuing to offer high quality library services to the EPA research community."

SILS and the EPA have enjoyed a unique, 25-year partnership. SILS was recently awarded a new, five-year contract to continue administering the internship program.

The partnership exists to give students the opportunity to apply what they're learning in class, to rotate through different departments in a library while gaining professional-level experience, and hopefully to complete the internship with a better understanding of what they want to do in the future. □



Students in Dr. Greg Newby's "Distributed Systems and Analysis" class work to configure PCs set up in a temporary systems lab in a Manning Hall classroom.

Images From SILS



Margaret Telfer makes a point during the SILS Board of Visitors meeting in early June at the Carolina Inn.



SILS staff members (from left) Josalynn Jennings, Lucia Zonn, Kirsten Donohoo, Marcia Tauber and Susan Thomas pose for a photo at an ice cream social outside Manning Hall earlier this summer.



Dale Smith (left) of the Rockingham County Public Library shows off her clown costume at a recent "Info to Go" program. Above, assistant professor Brian Sturm gets some pointers from instructor Julie Davis.

A Message From Prague

Semester at SILS Was All About People

The following is taken from a letter written by Pavla Skarlantova, a exchange student from the Institute of Information Science and Librarianship at Charles University in Prague, following her semester-long stay at SILS and UNC-Chapel Hill.

By Pavla Skarlantova

PRAGUE, CZECH REPUBLIC -- I am the lucky student who was chosen to take part in the student exchange program developed and organized by SILS and the Institute of Information Science and Librarianship at Charles University.

I stayed in Chapel Hill from January until July 2000. I took four courses as a graduate student and my assistantship allowed me to work 15 hours a week in the SILS Library. I lived in a dorm for international, graduate and transfer students, but I spent most of my time in Manning Hall.

All of my activities and the fact that I came to Chapel Hill alone gave me the great chance to discover everything by myself, to absorb all the new inputs deeply and primarily to compare everything I was facing. I know from my previous trips abroad that it is just a natural act to compare what you see in a new country with what you know from home.

My stay in Chapel Hill passed so quickly that I didn't even have time to be homesick. My days were filled with instructional classes, challenging homework, interesting work, enjoyable conversations with my peers, some traveling, and constantly experiencing American student life.

This was the main difference: the way in which I am a student in Prague and the way I was in Chapel Hill. In Prague, there is no such thing like a campus. Charles University was founded in 1348 and the main buildings are located in the city center, but new and additional buildings and facilities are spread out within the whole city, which has over one million inhabitants. It is really easy to get more distracted and busy in such a lively town.

In Chapel Hill, everything you need to live your student life is within a reach of a few steps and riding your bike is just a pleasure. (Going to a movie or a supermarket is maybe easier for us here, but that is another story.) At



SILS exchange student Pavla Skarlantova stands next to a display in the SILS Library that she helped put together and which features information about the Czech Republic.

UNC, I was living in a specific world, where everything was connected with the university, all my friends were recruited from the students' community and almost every activity was done under the white and blue UNC logo.

I really like the "campus version" of a university education. I liked the big trees, green lawns, funny squirrels and quiet paths. I feel I was more concentrated on my work, focused on what I was studying, and plunged into the subject/field.

I found the semester work very demanding at UNC. The pace is quite fast and there are always little tasks and homework given from week to week or one lesson to another. Students are just forced to keep working, to be prepared for every lesson and to know what is going on.

The speed is quite fast and the duties follow one after another. Every class keeps you pretty busy all semester long. The end of the semester, however, is not that hectic compared to the months before.

We usually work on a long-time project in Prague, but we don't have so many little homework assignments. However, there is a big exam in each class at the end of every semester. These exams are either oral or written, sometimes both.

The end of the semester at Charles seems to be always very tough, because there is a lot to study, practice and revise in one time. From

this point of view, the American style seems to be better balanced, but more demanding. Of course, it always depends on each student and how he or she manages his or her study plan.

There are also some slight differences in the organizing of the study program at SILS and in our Institute. Our program is designed for five years. During the first two years students get the basic orientation in terms and problems of the field and they have also subjects such as philosophy, logistics, languages, etc. After passing the summarizing exams (similar to a bachelor exam) they continue their studies in the masters program after choosing one of the three tracks - information science, library science or the archivist orientation.

There are always some compulsory classes and a number of optional courses, which every student can choose according to his or her interests. Most of the students graduate after 10 or more semesters, since there is a deadline of eight years (16 semesters) when one has to finish their university studies.

It is obvious that the organizing of the study plan is pretty much independent and students are responsible to fill all the requested tasks in time and take care of their study program. Every student has to write a thesis of about 70-80 pages at the end of their studies.

Continued on following page

Message From Prague

Continued from preceding page

There is a close cooperation with an advisor during the work on this thesis and a student has to defend it in front of the commission before he or she is allowed to sit for the state exam. The final state exam is an oral performance and covers everything from the first semester. It is always a big deal and everybody really has to be well prepared.

One of my first impressions after arriving in Chapel Hill was that everything is here for students. I really appreciated all the services and offers provided to students, such as long library hours, student stores, free entrance to the gym and swimming pool, dining options, campus busses and much more. A lot of

activities are organized for students by students, so it gives you a great chance to meet a lot of people and to make new friends easily.

I felt this kind of friendship also in the interactions between students and teachers. Life in Manning Hall reminded me of our Institute, where thanks to the manageable amount of students, teachers know our names

and remember our faces so the interaction is much more personal than in the larger schools with thousands of students. We don't call our professors by the first name, but I know that it is a common thing in America.

Age of the students was a fact that surprised me a lot. I found it interesting to sit in a class with my schoolmates whose age varied from 21 years to sometimes almost twice as much. It brings a new energy and opinions into discussions and it definitely enriches the group dynamics in the class.

I liked the fact that some teachers really emphasize the group work and encourage students to cooperate with each other while studying or working on homework. I had a great chance to experience group work in several classes.

I really can't think of any negative experience during my stay in Chapel Hill. I met a great number of very interesting people, I found some lifetime friends and I felt really welcomed in the SILS community.

I learned many useful things during the lessons at SILS, but I learned a lot about the

other people and about myself as well. I am glad I was there alone and could speak English all the time. I had to rely only on myself. It was a challenging time for me and I am very happy I went through with a semester successfully.

It was a real pleasure for me to study at SILS because I had a chance to fully appreciate the facilities and equipment provided to students and faculty members there. I have gotten the impression that the faculty members have very good working conditions for doing their research, writing scholarly papers or preparing lessons in their comfortable offices and some of them with the help of student assistants. This is the way it should be, but not every school is so lucky yet.

Students have a chance to fill all their duties quite easily and in an enjoyable way

when there is a good access to the databases, there is always a free computer, one can use the printer, scanner, photocopier, or to stay in the library till midnight. I could appreciate all these devices maybe more than my peers who take them in many cases for granted.

There is much more little differences of

everyday life, which I found and could write about, but they are not that important at the moment. What is of high importance, I guess, is the fact that there are some things, which are the same everywhere, regardless of the country, time, race, age or language.

People. It is all about people.

People have the same or similar joys, troubles, worries, plans, dreams and wishes all over the world. Some feelings are just stronger than the borders, and after forgetting about the possessions or the language we are speaking, we all are the same - we all are people with many things in common.

To visit the United States was my plan for a long time. To have a chance to study at a university over there and at such a prestigious school as SILS indisputably was my dream. I achieved what I wanted. I don't mind the time, energy and money I devoted to make this dream come true at all. It was worth it.

Many thanks to all who helped me with realizing this dream. Part of my heart will stay in Chapel Hill forever. It is a place where I had one of the best time of my life! □

"People have the same or similar joys, troubles, worries, plans, dreams and wishes all over the world. Some feelings are just stronger than the borders."

-- Pavla Skarlantova

Return Trip To Oxford On Horizon

For the ninth consecutive year, a SILS-sponsored group of information and library science professionals and graduate students will wing its way to historic Oxford, England, next spring for "Libraries and Librarianship: Past, Present and Future," a two-week seminar exploring Bodleian Library's past and charting the future of information and technology.

The seminar, jointly organized by SILS, Oxford University and the Bodleian Library, offers an opportunity for participants to discuss trends in academic librarianship and to meet peers from around the world. Past participants have included corporate librarians, special collection librarians, graduate students and retired librarians.

The Oxford program blends tours and lectures (held in Rewley House, on Wellington Square, where the participants room and dine). Diverse lecture topics include library organizational issues, collection development and special collections, preservation and access, automation challenges, digitization opportunities and fundraising.

The Bodleian Library is one of the greatest libraries for advanced study and research in the world. The Bodleian, one of the British libraries of legal deposit or copyright libraries, holds more than six million items and annually attracts thousands of researchers.

The cost for the program is \$2,650 (single room) or \$2,400 (shared accommodations). Registrants wishing to take the seminar for academic credit should add an additional \$200.

Registration is limited and the most recent seminar filled up long before the March 31 deadline. Early registration is highly recommended. Registrations, accepted on a first-come, first-served basis, are not complete until payment is received.

For more information on SILS' Oxford adventure, call (919) 962-8366 or send e-mail to oxford@ils.unc.edu. Information and an online registration form can be found at www.ils.unc.edu/ils/continuing_ed/oxford. □

Bridging the Information Gap in S. Africa

By John L. Nicholson

For the second consecutive year, SILS graduate student Maggie Hite spent the summer leading a group of American librarians to South Africa in an effort to help rural townships set up and organize community and school libraries.

Hite served as team leader of the World Library Partnership's (WLP) "Inform the World" program, which provides practical, hands-on assistance and training to librarians in communities with a vast and pressing need for information. In 1999, Hite led a similar team to Zimbabwe.

Seventeen professional American librarians joined Hite on her three-week return engagement. Volunteers included corporate, university, public and school librarians from Alaska, Oregon, Washington, New York, North Carolina, New Mexico, New Jersey, Washington, D.C., Wisconsin, Indiana, Florida and California.

Prior to their departure, the group spent three days in training at Manning Hall at UNC with instruction provided by SILS Associate Professor Claudia Gollop and Adjunct Professor Andrew Hart. Professor Evelyn Daniel served as project advisor.

"The folks we helped had no experience with libraries in primary and secondary schools," Hite said, referring to the black communities of post-apartheid South Africa. "Capacity building in this case meant teaching children how to open a book and that there is a continuous story if you page from front to back. It meant teaching a principal in one school about a wonderful thing called an index - something he had no idea about."

In addition to implementing practical service projects, such as workshops on book repair, book making and cataloging, the WLP provided certificates worth \$500 to each library to buy books from African publishers. Many existing collections consisted of books donated from the U.S. and Europe that were in poor condition, culturally inappropriate and incompatible with the schools' curriculum. The book certificate program allows libraries to buy books that are appropriate for their collection and promotes a sustainable relationship between African publishers and libraries.

"Our book certificate program was a great success," Hite said. "These librarians had never before been able to purchase their own



Team leader and trip coordinator Maggie Hite (top, right), a SILS graduate student, visits with some young friends during her South African travels.

books. It was so incredible watching folks buying books that they actually wanted to read and knowing their libraries would use them. It was such a festive time for the South Africans and Americans both."

One pair of volunteers sent to the Western Cape province of South Africa implemented a bookmobile with a bus that had been donated by Japanese postal workers. The bus had been sitting idle for over a year, but the WLP volunteers provided the impetus and training necessary to get the bookmobile rolling.

"What we had two weeks ago was a room full of old books and a bus parked outside," said Kevin Crawford, principal of Elgin Community College, South Africa. "We now have a mobile library system, cataloged, covered, processed, packed and raring to roar down the road."

The World Library Partnership is planning a third trip, to Zimbabwe and South Africa, next summer. If you would like to learn more about the project, or make a contribution, contact Maggie Hite at (919) 479-0163 or hitem@ils.unc.edu. Credit may be obtained through SILS.

□ □ □

Nicholson, a December 1999 graduate of UNC's School of Journalism and Mass Communication, served as the SILS communication intern during the Fall 1999 semester. He accompanied Hite and company on their African adventure as photographer and videographer.

What's New?

Honors? New job? New address? New spouse? New baby?

May we use this information in the next newsletter?

☐ Yes

☐ No

Name (Please include maiden) _____

Title _____ Employer _____

Work address _____

Phone _____ Fax _____ Email _____

Home address _____

Phone _____ Fax _____ Email _____

News _____

Program: ☐ MSIS 19 ☐ MSIS 19 ☐ CAS 19 ☐ Ph.D. 19

Mail or fax to: SILS DIRECTOR OF COMMUNICATIONS; CB#3360, 100 MANNING HALL; CHAPEL HILL NC, 27599-3360, FAX: 919-962-8071

To speed your news to us even faster, e-mail it to Director of Communications David MacDonald at macdonald@ils.unc.edu



Smile, You're on "Orientation Camera"

Lindsey Dunn poses for a quick digital photo during the school's annual orientation picnic on Monday, August 21. Held each year to welcome the school's new students and give them an opportunity to meet and get to know each other, the orientation picnic was held in the sculpture garden adjacent to Manning Hall. After the picnic lunch, students proceeded to Howell Hall for their SILS orientation program. Almost 80 new master's and Ph.D. students began their studies at SILS this fall.

Week of Lectures "Opens" Up Some Hot Topics

Leaders in the open source and open software movements spoke daily during Open Information Week at SILS Oct. 16-20.

Highlights included talks by an author and expert in the field and two directors of major projects in the movements, which advocate free access and contributions to information and software on the World Wide Web.

Paul Jones, head of the *ibiblio* Web site recently unveiled by UNC-CH and the Red Hat Center of Durham, discussed challenges of contributor-operated digital libraries. Jones, a Carolina professor of information and library science and journalism, founded the pioneering SunSite Web site at UNC-CH, later named MetaLab and now re-launched as *www.ibiblio.org*. The new site offers and invites music, text databases and exhibits and provides access to open-source software such as Linux, Red Hat's specialty.

Don Rosenberg, author of *Open Source: The Unauthorized White Papers* and a principal in Stromian Technologies of Durham, discussed "Licenses and Business Issues for Open Information."

Gregory Crane, editor-in-chief of the Perseus Project at Tufts University, presented the week's keynote lecture, "Open Information in the Scholarly Community." His talk served as the school's 2000 Lucile K. Henderson Lecture,



Above (from left), SILS professor Dr. Jane Greenberg stands with Day 1 speakers Eric Miller, Miles Efron and Hugh Cayless. Don Rosenberg (at left) spoke on Day 3 and SILS' own Paul Jones (at right) led the discussion on Day 2.



which honors the memory of a former faculty member (1932-60) and dean (1954-60). The Perseus Project, located at *www.perseus.tufts.edu*, collects texts, images and maps on the archaic and classical Greek worlds, Latin and the Renaissance.

Other highlights of the week included:

■ "Metadata: Providing Infrastructure for Information Sharing," with Eric Miller, a

research scientist at the Online Computer Library Center, which has offices around the world and helps librarians with online resources; Hugh Cayless, a project manager with UNC-CH libraries; and SILS doctoral candidate Miles Efron; and

■ "The Economics of Open Information," with SILS doctoral candidate David Zlotchenko and Dr. Steve Burbeck from IBM. □

School Honors Students, Alumna at Commencement

More than 50 SILS students were officially recognized as having successfully completed their degree requirements at the school's annual spring commencement ceremony.

Conducted in Carroll Hall's main auditorium, the May 21 ceremony featured State Sen. Eric Reeves as keynote speaker and saw Professor Barbara Wildemuth honored as the school's Outstanding Teaching for 1999-2000.

In addition to the recipients of the master's of science in library science, master's of science in information science and doctoral degrees, thirty-two undergraduates were recognized for the successful completion of their minors in information systems. One student (Karen Hein) was recognized for completing her certificate of advance study degree requirements. A complete list of May graduates can be found on page X.

SILS Librarian Gillian Debreczeny, who retired on July 1 after nine years at SILS, was presented an Outstanding Service to the School Award by Martha Barefoot, president of the school's Alumni Association executive board.

The year's Dean's Achievement Awards went to master's students Kelly Maglaughlin and Ron Bergquist.



Students Ron Bergquist (above right, with advisor Diane Sonnenwald) and Kelly Maglaughlin (right with advisor Stephanie Haas and Dean Marshall) were awarded with the Dean's Achievement Awards for the year 2000.



Maglaughlin was recognized by her advisor, Associate Professor Stephanie Haas, and Bergquist was recognized by Assistant Professor Diane Sonnenwald.

Two doctoral degree recipients were recognized for the successful completion of their degrees – Jeanine Williamson and Karen O'Keefe. Williamson was recognized by her advisor, Professor Paul Solomon and O'Keefe received her award from Associate Professor Barbara Wildemuth.

After a procession back to Manning Hall and a group photograph, graduates and their

families enjoyed an Alumni Association-sponsored reception on the lawn in front of Manning Hall.

This year's winter commencement ceremony will be conducted on Wednesday, Dec. 20, 2000, at 10 a.m. in Wilson Library's Pleasants Family Assembly Room. Next spring's SILS ceremony will be conducted on Sunday, May 20, 2001, at an as-yet-to-be-determined location.

Watch the SILS web site (www.ils.unc.edu) and e-mail announcements for more details. □

Project Gets Boost From NSF

SILS and Assistant Professor Greg Newby have received a \$450,000 grant from the National Science Foundation as part of the NSF's \$90 million Information Technology Research (ITR) Initiative.

Newby's TeraScale Retrieval project will address the scientific investigation of large-scale information retrieval (IR). He and his team will work to develop a software toolkit that enables rapid and practical implementation of experimental IR systems.

"The emphasis will be on large-scale datasets of semi-structured data, especially HTML and XML," said Newby, the project's principal investigator. "The toolkit will emphasize software re-use, high-performance algorithms and modularity for rapid prototyping and evaluation."

Newby's three-year project was one of just 230 chosen by the NSF to receive funding (selected from more than 1,400 proposals) as part of the ITR Initiative's first round of awards. The main goal of the initiative is to augment the nation's IT knowledge base and strengthen the IT workforce.

"These projects represent major innovations in information technology, rather than routine applications of existing technology," said NSF director Rita Colwell in a recent press release. "Our strategy to support long-term, high-risk research responds to a challenge from the president's Information Technology Advisory Committee (PITAC), which called for increased federal investment to maintain the U.S. lead in this important sector of the global economy." □



Greg Newby

Faculty Members Benefit From Microsoft Gifts

Microsoft Corporation's more than \$50,000 in gifts will help SILS faculty members with their research efforts.

Dr. Diane Sonnenwald has received \$25,000 from Microsoft to support her research on collaboration and her work on the nanoManipulator, a microscope with which samples can be not only imaged but manipulated.

Dr. Jane Greenberg has received \$25,000 from Microsoft to investigate metadata creation for Web resources produced at the National Institute of Environmental Health Sciences.

Drs. David Carr and Greg Newby have received software donations. □

SILS Graduates

May 2000



Doctor of Philosophy

*Karen Michelle O'Keefe
Jeanine Mary Williamson*

Certificate of Advanced Study

Karen K. Hein

Master of Science in Information Science

*John Stewart Alling
James Robert Alumbaugh
Christopher Boyd Brannon
Emily Gill Brassell
Donald Jay Cervino
Kevin Sean Clarke
James Otto Ebert
Miles James Efron
Rachel L. Fuller
Ann Burton Goodwin
Micheal Scott Kaufman*

*Anna Mary Amanda Kemp
Clarence Carter Lewis III
Betsy Ann McGrath
Janet Ann McLaughlin
Michael Angelo Middleton
Noelle Elizabeth Neu
Lisa A. Potter
Jennifer Suzanne Schupp
Christine Lee Sedam
Huahong Wang*

Master of Science in Library Science

*Cora Stephanie Adams
Tiffany Wells Eatman Allen
Kimberly Jo Hoover Ashley
Claire Vera Basney
Gary Rice Boye
Christine Rita Bretz
Jeanine Rosar Cali
Keith Harris Cochran
Heidi Jane Dressler
Catherine Camille Dudney
Susan Joy Erickson
Pamela Antoinette Foreman
Mary Porter Gillespie
Valerie Dawn Glenn
Suzanna Stephens Harper
Ann Ellen Hemmens*

*Daniel Mark Isaacs
James M. Jackson-Sanborn
Nancy Jennifer Kaiser
James Michael Kelly
Victoria Kindon
Anne Shaw Lawrence
Julie Ann Ludwig
Kristin Emily Martin
Ann Romine Poteet
Jennie Marie Radovsky
Bethany Lee Earl Ronnberg
William David Smith Jr.
David Lawrence Solar
Victoria Kay Strickland-Cordial
Shayera Dinshaw Tangri*



Undergraduate Minor in Information Systems

*Subha Lakshmi Airan
Christofer D. Arrington
Gary Don Berg
Jaspreet Kaur Bindra
Kathleen Elizabeth Bones
James Hunter Broadwell
Matthew Scott Connor
Carrie Elizabeth Davis
Christopher Shawn Elmore
Zachary Fay
Louise Elizabeth Flaig*

*James William Groudle
Richard Benjamin Hinson
James R. Howle
Jennifer Leigh Jessen
Fredrika Justesen
Penny Renee Lovett
Sylvia Moe
Nghi Phuong Ngo
Adam Donald Olander
Julie Marie Pasqualini
Jones Yorke Pharr IV*

*Megan Lyn Piper
Valerie E. Rice
Bryan Paul Schwartz
Robert R. Stuber
Joshua Smith Tilley
Pallavi Tipnis
Ginger Vaughn
Monica Ye Vong
Ming-Chieh Yu
Christian David Zuburg*

AlumniNews

President's Perspective

Greetings from Chapel Hill!

As I write this column, we are enjoying an early taste of fall weather and are finally drying out from what seemed like weeks of rain. Since the last edition of the newsletter, your Alumni Association executive board has been very busy.

We started the summer off with May's commencement celebration — cake, fruit and punch on the lawn in front of Manning Hall (a tradition that many of you will remember) and immediately began planning for Alumni Day, which we decided is better celebrated in the fall than the spring.



Martha Barefoot

On Sept. 29, several librarians in the central North Carolina area (and a few from other locations) hosted current SILS students in their libraries or information centers. Each student spent the morning with a librarian or informational professional, learning about the type of library and the work that that individual performs. Following what we hoped was an exciting and informative session, those participating agreed to take their students to lunch for continuing discussions about the opportunities available in their field.

If you know of an aspiring information professional in your area, you might want to invite him or her for a similar session and at your lunch, tout the strengths of SILS. I firmly believe that one of our responsibilities as alumni is to encourage interested students to look at the school and its programs.

Our Alumni Day celebration continued well into the afternoon. At 3 p.m. in Wilson Library, SILS sponsored a program honoring the school's former and current associate deans, during which we present our Distinguished Alumni and Distinguished Service

Continued on page 20



Farewell Fete ... Members of the SILS community joined SILS Librarian Gillian Debreczeny (MSLS '74) on the occasion of her retirement at a special luncheon in July at the Carolina Club. Debreczeny, pictured above (center) with Ruth Gambée and husband Paul Debreczeny, retired July 31.

Three Days, 100 Miles and a Few Steps Closer to Recovery

Adams' Run Benefits Victims of Hurricane Floyd

By Mary Frances Prosser

This summer, Scott Adams (MSLS '98), SILS director of instructional technology, ran 100 miles to benefit the victims of Hurricane Floyd. Adams said he saw a need and put a personal passion toward a good cause.

Adams has worked many weekends since Hurricane Floyd helping to tear down and rebuild the homes of the victims impacted by Floyd. After seeing more of need for funding, Adams collected pledges and raised \$1,350 for the victims of Floyd, all of which went directly to helping get the victims back in their homes. "Running for a better cause kept me on target," says Adams.

The 100-mile run was not done over a course of weeks or months. Adams finished the distance in just three days. The first day

consisted of a 39-mile run, the second 31 miles and the third 30 miles. Adams was the only runner in this fundraising effort; however

he was not alone. Fellow SILS graduate Les Chaffin biked the 100 miles with his friend to give him moral support along the way.

Adams became involved through his church, University Presbyterian, however, for his three-day marathon, the Triangle Presbyterian Church along with the United Methodist Church

helped to establish the fund and cover the administrative costs, ensuring that all of the money Adams raised would go directly to the victims. The money raised went to rebuilding efforts and toward the purchase of more expensive necessities, such as refrigerators and

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Scott Adams

What's Happening with SILS Alumni

Alva W. "Al" Stewart (MSLS '60) is the author of *College Football Stadiums: An Illustrated Guide to NCAA Division I-A* (McFarland & Company, Jefferson, NC). The book, published this summer, features 114 stadiums, including UNC's Kenan Stadium.

Dennis L. Bruce (MSLS '70) recently received the Order of the Palmetto, South Carolina's highest honor, from S.C. Gov. Jim Hodges. Bruce, recently retired county librarian for Spartanburg County Public Libraries, received the honor at a post-retirement reception. Bruce's career was cut short by Parkinson's Disease, first diagnosed in 1987 after a successful 25-year tenure.



Dennis Bruce

Martha E. McPhail (MSLS '71) received an Alumni Excellence Award from Greensboro College in April. She spent January-June 1999 as a Fulbright Scholar in El Salvador; and her article, "After the War in El Salvador," appeared in *American Libraries*, Vol. 31, No. 1 (2000). She offered presentations on this experience at the X Transborder Library Forum in March and the SLA's 91st Annual Conference in June.

Myreen Moore Nicholson's (MSLS '71) play, *Eldorado: The Poes in Norfolk*, was performed during the summer. Nicholson, director of West Ghent Arts Appraisals, recently won a first-place award in printmaking. Former vice president and editor with the Poetry Society of Virginia, and former president of the Tidewater Artists Association, Nicholson lives in Norfolk, Va.

Laura Parrish (MSLS '79) is assistant librarian in the Joseph Downs Collection of Manuscripts and Printed Ephemera at the Winterthur Museum, Garden and Library in Winterthur, Del.

Kathleen Ferrari Redmond (MSLS '87) and her husband Sean welcomed a new baby to their family on Oct. 16, 1999. Her name is Emily Kathryn and she joins brothers David, 9, Michael, 6, and Patrick, 3.

Suzanne Montgomery (MSLS '89) has accepted the position of health information librarian in the Health Information Library at Oregon Health Sciences University in Portland, Ore. The library provides both patients and families with a wide array of consumer health-centered resources and is part of OHSU's Patient Relations Services.

Jennifer Manning (MSLS '91), information research specialist with the Congressional Research Service, spoke at the Special Libraries Association annual conference in Philadelphia in June as part of a panel examining "Politics and News Research."

Victoria L. Walden (MSLS '92) presented a workshop, "Knowing Where to Start: Understanding Search Engines and Subject Directories on the World Wide Web" for the Adult Literacy & Technology 2000 conference held at the American University. The conference was hosted by PBS Literacy Link and the theme of the conference addressed bridging the "digital divide."

Liz Beere (MSLS '93) is now the electronic resources librarian at Carroll Community College in Westminster, Md.

Susan J. Towe (MSLS '94) has returned to Columbia County Public Library as reference librarian in a permanent position (she was there on a six-month contract in 1995). Towe previously worked as librarian for reference, serials, acquisitions and microforms at the national campus of the College of Micronesia on Pohnpei Island in the West Pacific.

Anand Gopal (MSIS '95) has accepted a position at PRTM, a management consulting firm in Boston.

Dr. Ellen Greever (Ph.D. '95) has been appointed to the faculty at the School of Library and Information Science at the University of Wisconsin-Milwaukee. During Greever's studies at SILS, she received the Joseph E. Pogue Fellowship for graduate study.

Vicki Lipski (MSLS '95) recently began work as a reference librarian at the Woodbridge (Ill.) Public Library.



Dr. Irene Owens (Ph.D. '95, *above right*) a faculty member at the University of Texas at Austin, was awarded the 1999-2000 Texas Excellence in Teaching Award. This award is granted by The Ex-Students' Association and is based on nominations by students in each college and evaluation by a student council selection committee from each college. Owens received the award for the Graduate School of Library and Information Science.

Peter McCracken (MSLS '95) has founded a company providing e-journal management services to libraries. His company, Serials Solutions, is based in Seattle, where Peter is also a reference and instructional librarian at the University of Washington. McCracken's company tracks libraries' journal holdings through database aggregators such as ProQuest, EBSCOhost, JSTOR, Academic Press, and others.

Kristen Conahan Roland (MSLS '95), immediate past president of the SILS Alumni Association, announced the birth of her first child, Jack Canon Roland, on June 7. Roland, who until recently was director of the EPA Library in Research Triangle Park, has moved with her husband and son to Annapolis, Md.

Kathleen Byrne Heidecker (MSLS '96) sent word that she will be living in Hawaii for the next three years and that she was expecting a new baby this fall.

Continued on following page

Alumni Honorees

Continued from front page

Curry to become executive director of NELINET, where he remained until 1999.

Gillian Debreczeny (SILS MSLS '74), who recently retired after nine years as SILS' librarian, was presented one of three Distinguished Service Awards.

From 1980 through 1983, Debreczeny served as undergraduate reference and bibliographic instruction librarian at the Undergraduate Library at UNC and from 1983 to 1991 served as the assistant head of that library. An active participant in campus and professional life, Debreczeny served on many university committees and regularly taught classes to SILS students while serving as trainer and mentor for the SILS Library student assistants.

A second Distinguished Service Award was presented to Professor Emeritus **Dr. Edward G. Holley**, dean of SILS from 1972 until 1985.

Holley was named William Rand Kenan Jr. Professor at the school in 1989. From 1962 to 1971, Holley was director of libraries and associate professor, and later professor at the University of Houston. Prior to his tenure at Houston, he served as librarian in the Education, Philosophy and Psychology Library at the University of Illinois - Urbana. He has published extensively and has been active in professional organizations his entire career.

Frederick G. Kilgour, distinguished research professor at SILS since 1990, was also presented with a Distinguished Alumnus Award.



Alumni Association board member Debbie Balsamo (2nd from left) is joined by Alumni Day honorees (from left) Fred Kilgour, Fred Roper, Gillian Debreczeny and Ed Holley.

Kilgour, an active and respected member of the library and information science community since his graduation from Harvard in 1935, has served in positions at Harvard, Yale Medical Library and Ohio State University. In 1967, Kilgour became president and executive director of the Online Computer Library Center Inc. (OCLC), a position he held until 1980. Continuing his affiliation with OCLC, he served as vice chairman of the Board of Trustees from 1981 to 1983 and since 1984 has held the title of founder trustee.

Kilgour has received many honors and accolades from the library community and from academia in general. He received the Librarian of the Year Award from the Ohio Library Association in 1973, was co-recipient of the ACRL Academic/Research Librarian of the Year in 1979, and received the Marcia C. Noyes Award from the Medical Library Association in 1984. □

What's Happening with Alumni

Continued from preceding page

Bruce Henson (MSLS '97) co-authored "The Changing Nature of Reference & Information Services: Predictions and Realities," *Reference & User Services Quarterly* 39 (Winter 1999). He also presented "Atlanta Public Library as Film Censor: 1913-1963" at the Georgia Library Association Conference in October 1999. Also that month, Henson presented "Digital Reference at Georgia Tech." He curated an exhibit titled "Banned Books in Georgia" at the Georgia Tech Library and won a scholarship to the 1999 ACRL Conference.

Dr. Shaoyi He (Ph.D. '98) has been appointed an assistant professor at Penn State's School of Information Sciences and Technology. Prior to his appointment at Penn State, He was an assistant professor in Long Island University's Palmer School of Library and Information Science.

Karin Michel (MSLS '98) is now the head of children's services at the Chapel Hill Public Library.

Tripp Reade (MSLS '99) has been appointed as the media resources librarian at N.C. State University in Raleigh. Prior to his appointment, Reade was a NCSU library fellow.

Dr. Gary R. Boye (MSLS '00) has been hired as the music librarian at Appalachian State University in Boone.

Emily Brassell (MSIS '00) has begun work

as a systems programmer at webslingerZ, a Carrboro-based provider of Internet, Extranet, and Intranet solutions.

Claire De La Varre (MSIS '00) has had her polypharmacy website chosen as "Site of the Month" by a senior health newsletter (through HealthCentral.com). De La Varre works at UNC's Health Sciences Library (HSL) on the AHEC digital library project. An article that she authored with Julia Shaw-Kokot on HSL's Journal Availability Study in 1998 will appear in the January edition of the MLA's *Bulletin*.

Michael Greco (MSLS '00) accepted a job with the U.S. Mint where he will be the archivist who arranges documents prior to scanning.

Kristin Martin (MSLS '00) won the Theodore Calvin Pease Award for her paper titled, "Analysis of Remote Reference Correspondence at a Large Academic Manuscripts Collection." The award means that her paper will be published in the Spring 2001 issue of *The American Archivist*. □

In Memoriam

Betty Joyce Wear (1967)	Jan. 16, 2000
Eldon Waldo Tamblin (1964)	Jan. 17, 2000
Margaret Patterson Robuck (1940)	Feb. 14, 2000
Helen Langner Urquhart (1966)	Feb. 15, 2000
Naomi Crumley Bohnsdahl (1941)	April 21, 2000
Mary Lilla Browne (1953)	April 27, 2000
Elizabeth Andrews Dalton (1947)	May 14, 2000
Katherine Anne Knight (1961)	May 21, 2000

Death notices are provided by the GAA. Dates in parentheses indicate class year. Notify the GAA Records Department with death announcements at PO Box 660; Chapel Hill, NC 27514.

Alumni Association Membership - It's So Easy!

The UNC-CH SILS Alumni Association believes that strong ties between alumni and the school contribute to a robust educational program. To that end, the association supports the work of SILS and encourages alumni involvement in the school through a variety of programs and initiatives. The Association's activities focus on the crucial areas of communication, recognition of achievement and financial support.

Membership fees are used to support the work of the SILS Alumni Association and provide you with a way to participate in the continuing life of the school and its alumni. The Association shares the cost of printing and mailing of the

newsletter sponsors student and alumni awards and receptions; and organizes continuing education opportunities.

Let us know whether to register you as a Life Member (no yearly renewal necessary!) or an Annual Member. Complete this form and a check for the amount appropriate to the membership you choose and mail it to us to begin your Alumni Association affiliation:

- ☐ **Life Membership.** Enclosed is my check for \$100.
☐ **Annual Membership.** Enclosed is my check for \$10.

Name _____
 Street _____
 City _____ State _____ Zip _____
 Phone _____ Fax _____
 E-mail _____

Please make check payable to [UNC-CH SILS Alumni Association](#) and send with this form to:

UNC-CH SILS ALUMNI ASSOCIATION; CB#3360, 100 MANNING HALL; CHAPEL HILL NC 27599-3360.

President

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awards (see related story). Following the program, SILS and the Alumni Association hosted a reception for program attendees and the entering SILS class.

It was a memorable Alumni Day and I welcome comments from those who participated on the change in the format of the program.

While planning for Alumni Day, we discovered that very few of you have subscribed to Alumni-I, our SILS alumni listserve. Since the listserve is an ideal medium for sharing information, I hope to

convince all graduates who have Internet access to subscribe to the list. It is not difficult even for technophobes and the information shared is often quite valuable.

Adding your email address to the list would be particularly helpful for those of us on the board, providing us with a quick and easy way to reach large numbers of our graduates. To subscribe, go to <http://ils.unc.edu/ils/silslab/listserve.htm>, choose alumni-I from the drop-down menu and enter the information requested.

Thanks to all of you for supporting the Alumni Association; keep spreading the word about SILS. □

Adams' Run

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stoves to get the victims back in their homes.

Although more than a year has passed since Floyd struck eastern North Carolina, there is still a desperate need for volunteers, Adams said.

"The longer you get away from a disaster, the less people realize that there are people still suffering," he said. "I encourage everyone to continue getting involved in volunteering efforts."

For many, there is still a long way to go in recovering fully from the devastation. Adams' 100 miles, however, may have gotten them a few steps closer to that goal. □

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